

# INTERNAL IOSA AUDITOR TRAINING COURSE



## DESCRIPTION

This course is aimed for quality staff of airlines that have obligation to conduct internal IOSA audit. Trainees are first familiarised with IOSA documentation and procedures for Operators. Second part of training is focused on audit methodology and techniques applied in internal IOSA audit, based on practical examples and understanding of IOSA Standards and Recommended Practices.

## COURSE CONTENT

- IOSA documentation
  - IOSA Program Manual
  - IOSA Standards Manual
  - IOSA Auditor Handbook
  - IATA Reference Manual for Audit programs (IRM)
- Procedures for Operators
  - Operator's responsibilities
  - IOSA Audit preparation
  - Internal Audit Program
  - Producing the conformance report
- Audit methodology and technique
  - Understanding the ISARPs
  - Assessing the ISARPs
  - Audit evidence
  - Auditor actions
  - Auditing outsourced operational functions
  - Mandatory observations
  - Line flight and simulator observations
  - Auditing SMS
  - Auditing of aircraft equipment
  - Auditing of performance-based conformity
  - Additional guidance

## WHO SHOULD ATTEND

- Quality staff of airlines that have obligation to conduct internal IOSA audit

## LEARNING OBJECTIVES

- Obtain necessary skills and procedural knowledge required for conducting and managing internal IOSA Audit and production of conformance report.

## DURATION: 3 DAYS

The training will commence at 09.00 AM and finish at 17.00

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