

AVIATION QUALITY MANAGEMENT TRAINING COURSE



DESCRIPTION

This course is aimed for staff of airlines that have implemented quality management system or aim to implement such system in complement to SMS. Trainees are first familiarised with international norms, system approach, production system of control, documentation system and practical development of procedures. Second part is dedicated to obtain skills for implementation of audit program based on practical examples and understanding of audit process and standards. Finally, the trainees will have opportunity to adopt a task set for critical analysis necessary for integration of QMS and SMS systems.

COURSE CONTENT

- ISO 9000 series requirements
 - Quality policy, processes, procedures and checklists
 - Cross of the norms
 - Quality manual
 - Continual improvement
 - Review process
 - Production processes
 - Push and pull system of control
- Process management
 - Process attributes
 - Monitoring and control
 - Development of procedures
- Documentation system
 - Document definition
 - Hierarchy of procedural systems
 - Control of documents
 - Documentation management and control system
- Audit Program
 - Internal Audit Program
 - Audit of outsourced operational functions
 - Quality control
 - Audit follow-up
- QMS and SMS integration
 - Efficiency of the processes
 - Risk
 - Reliable information and processing demand
 - Statistical thinking
 - Compound events
 - Common cause and special cause variation

WHO SHOULD ATTEND

- All personnel involved in quality management, audits and SMS in airlines and approved organisations
- Competent authorities' staff

LEARNING OBJECTIVES

- Obtain necessary skills and system knowledge required for implementation and management of QMS and integration with SMS.

DURATION: 4 DAYS

The training will commence at 09.00 AM and finish at 17.00

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