

BASIC QUALITY AND SAFETY – INTRODUCTION AND BEST PRACTICES

DESCRIPTION

This course is aimed for staff of airlines that have implemented quality management system and safety management systems or aim to implement such systems. Trainees are first familiarized with international norms, system approach, production system of control, documentation system and practical development of procedures. Second part is a workshop dedicated to obtain skills for implementation of risk management based on practical examples and understanding of process and standards. Finally, the trainees will have opportunity to adopt a task set for basic knowledge for integration of QMS and SMS systems.

COURSE CONTENT

- Quality and Safety Management Systems
 - Introduction
 - The object and the environment
- Quality Management Systems
 - Quality Systems requirements in EASA regulatory framework
 - EASA Quality Systems requirements
 - What is Quality Management?
 - History of Quality System
 - Evolution of Quality Concept
 - How to establish a Quality System?
 - ISO 9000 family of standards
 - Key Elements of the Quality System
 - Core – Company
 - Quality Management
 - Roles and Responsibilities within the QMS
- Safety Management Systems
 - Regulatory Framework
 - SMS requirements in EASA regulatory framework
 - History of Safety Management System
 - The four components (pillars) of the SMS
 - Safety Policy
 - Safety Risk Management (SRM)
 - System and Environment
 - Identifying the hazards
 - Analysing the risk
 - Assessing the risk
 - Controlling the risk
 - Safety Assurance
 - Safety Promotion
- Conclusion



WHO SHOULD ATTEND

- All personnel involved in quality management, audits and SMS in airlines and approved organizations
- Competent authorities' staff

LEARNING OBJECTIVES

- Obtain basic skills and system knowledge required for familiarisation with management of QMS and integration with SMS.

DURATION: 2 DAYS

The training will commence at 09.00 AM and finish at 17.00

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